

Outsourcing with a Difference

Should You Outsource Management System Tasks?

Now that your organization has achieved its certification goals you can post the certificates and leave everything until the next surveillance audit—right?

Well—not really. Consider that most management systems (safety, environmental, and quality) require continual commitment to implementation and necessitate that internal audits are performed, management reviews are conducted, new personnel are familiarized with requirements, documentation is controlled and updated as necessary, corrective and preventive actions are determined, implemented, and monitored for effectiveness, and that use of the management system is encouraged and verified.

Who's running your business? Your personnel are most valuable to your organization when focusing on the primary or core processes of your business. If you find that maintenance of your management system has been absorbing too many of your dwindling internal resources, you may benefit from outsourcing.

The use of qualified service providers is an increasingly valuable strategy for any competitive business. Critical resources may be conserved as:

- ⇒ Taxes, insurance, and benefits are not paid to contracted personnel.
- ⇒ No need to employ personnel full or even part-time. You use contracted personnel only when you need them.
- ⇒ Your personnel are not distracted from their primary responsibilities to the business.

"It's essential that each client be provided with a solution that is unique to their particular needs," comments William Mahoney of Safety Management Systems, LLC, "and it is our job to provide assistance only where it will benefit the organization."

Senior managers should perform an assessment of needs to determine where the greatest benefits will be gained though involvement with a specialized management system service provider.

It may be determined that sufficient resources are not available internally to effectively administer and maintain the management system.



Who's keeping track of continued implementation onboard?

Should that be the case, it's essential to locate a service that is compatible with the organization. "Since client and consultant need to function as an effective team, the compatibility of the two parties is primary to success," notes Mahoney.

"Arrangements should be carefully documented and accepted by both parties to narrow the margin for misunderstanding."

Outsourcing may well be the answer for many organizations seeking to keep their management system on track while maintaining competitiveness in their business.

Contact Safety Management Systems, LLC should you wish to discuss how outsourcing may benefit your organization.



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Consider the following:

- Outsourcing conserves human and financial resources.
- Outsourcing employs experts in the field.
- Outsourcing contributes to objectivity and promotes improvement.
- Outsourcing confides your interests while bringing the benefit of industry experience to your system.
- The use of qualified subcontractors is an increasingly valuable strategy for any competitive business.

Management solutions that make sense...

